

Alchemy Subprocessors

Alchemy uses third-party Subprocessors to Process Personal Data as set forth in Alchemy's Data Protection Addendum located at <https://www.alchemy.com/policies/dpa> ("DPA"). More information about Alchemy's use of Subprocessors can be found in the DPA, and capitalized terms on this page are defined in the DPA. For each Subprocessor below, the Processing of Personal Data will occur for the duration that Subscriber uses the Service, subject to specific retention periods for each Subprocessor.

Due to the nature of our business, our third-party service provider needs may change from time to time, and we may add or deprecate service providers on an ongoing basis. We will periodically update this page to reflect such changes. To subscribe to receive email notifications of any updates to Alchemy's Subprocessor list, please fill out [this form](#).

Name	Subject Matter	Nature & Purpose	Duration	Location
Amazon Web Services, Inc.	Personal Data contained in API requests & logs	Cloud infrastructure services	Retained until deletion requested	410 Terry Avenue North, Seattle, WA 98109, USA
Auth0, LLC (a subsidiary of Okta, Inc.)	Personal Data including email addresses, passwords, and authentication credentials	Identity and access management services	Retained until deletion is requested.	100 First Street, Floor 6, San Francisco, CA 94105, USA
Backblaze, Inc.	Personal Data contained in API requests & logs	Data warehouse	Retained until deletion is requested	201 Baldwin Ave., San Mateo, CA, 94401 USA
BL Research LTD	Personal Data contained in blockchain transaction including wallet addresses	Maximum Extractable Value protection service to safeguard blockchain transactions against front-running, sandwich attacks, etc.	Retained until deletion is requested	1-2 Charterhouse Mews, London, England, EC1M 6BB
Cloudflare, Inc.	Personal Data contained in API requests	CDN, global load balancing, DNS, SSL termination, DDoS services	Retained for rolling 90-day period	101 Townsend St, San Francisco, CA 94107, USA

Confluent, Inc.	Personal Data contained in blockchain transaction including wallet addresses	Managed service to stream blockchain information	Not deleted because blockchain information is append-only	899 West Evelyn, Mountain View, CA 94041, USA
Console Connect B.V.	Personal Data contained in API requests & logs	Dedicated network infrastructure provider to securely connect datacenters	Only in transit	Herikerbergweg 88, 1101 CM Amsterdam, Netherlands
Datadog, Inc.	IP address originating API requests	Application performance monitoring	Retained for rolling 90-day period	620 8th Ave, 45th Fl, New York, NY 10018, USA
DayZero Software Inc. d/b/a Superblocks	Personal Data contained in API request	Analytics to analyze traffic	Information is read from Snowflake	100 5th Ave, 9th Floor, New York, NY 10011, USA
dbt Labs, Inc.	User & dashboard analytics information	Copies database information (including dashboard analytics) over to Snowflake	Data processed only in transit; backups retained for 7 days or more	915 Spring Garden St., Suite 500, Philadelphia, PA 19123, USA
Functional Software, Inc. d/b.a Sentry	Personal Data contained in API request; IP address originating API request	Application performance monitoring	Retained for rolling 90-day period	45 Fremont St., San Francisco, CA 94105, USA
Google LLC (Google Cloud Platform)	Personal Data contained in API request and blockchain information	Cloud infrastructure services	Retained until deletion is requested	1600 Amphitheatre Parkway, Mountain View, CA 94043, USA
Hound Technology, Inc. d/b.a Honeycomb	Personal Data contained in API request	Debugging of individual API requests	Retained for rolling 60-day period	223 Sansome St., 4th Floor, San Francisco, CA 94104, USA

Imply Data, Inc.	Personal Data contained in API requests	Time series database for storing API events	Retained for rolling 7-day period	1633 Old Bayshore Highway, Suite 232, Burlingame, CA 94010, USA
Merkle Software, Inc.	Personal Data contained in blockchain transaction including wallet addresses	Maximum Extractable Value protection service to safeguard blockchain transactions against front-running, sandwich attacks, etc.	Retained until deletion is requested	379 W Broadway Floor 2 New York NY 10012
OVH US LLC & OVH Hosting Inc.	Personal Data contained in API requests & logs	Cloud infrastructure services	30 days	11950 Democracy Drive, Suite 300, Reston, VA 20190 USA & 1801 McGill College Avenue, Suite 800, Montreal, Quebec (Canada), H3A 2N4
PagerDuty, Inc.	IP address originating API request	Alerting software	Retained until incident resolved	600 Townsend St. #125, San Francisco, CA 94103, USA
Peaberry Software, Inc. d/b/a Customer.io	Personal Data including email addresses and user behavior data	Customer messaging and marketing automation	Retained until deletion is requested.	9450 SW Gemini Dr., Suite 43920, Beaverton, OR 97008-7105, USA
Preset, Inc.	Personal Data contained in API request	Analytics to analyze traffic	Information is read from Snowflake	107 South B St, 2nd Floor, San Mateo, CA, 94401, USA
Snowflake, Inc.	Personal Data contained in API requests	Cloud hosted data warehouse and analytics	Retained until deletion is requested	106 East Babcock Street, Suite 3A, Bozeman, Montana 59715, USA
Teraswitch, Inc.	Personal Data contained in API requests & logs	Cloud infrastructure services	30 days	30 Isabella St First Floor, Pittsburgh, PA 15212 USA
Twilio Inc.	Personal Data including phone numbers and user contact information	Cloud communications platform for SMS and messaging	Retained per communication logs policy.	101 Spear Street, Fifth Floor, San Francisco, CA 94105, USA

